# Western Canadian Symposium 2018
Banff Centre for Arts and Creativity
Banff, Alberta
April 9 – 11, 2018

## 2018 WCS Symposium At-A-Glance

### Monday 4/9/18

**Registration Hours:** 7:00AM – 5:30PM
1st Floor, Kinnear Centre, Galleria

- **7:30AM – 11:30AM**
  - **Pre-Conference Workshop:** Cerumen Management
    - Speaker: Bopanna B. Ballachanda, PhD
    - Limited to 25 attendees ~ Additional Fee to Attend
    - Room: Professional Development Centre 103
    - (4 CE Credits)

- **11:45AM**
  - Symposium Officially Opens
  - Pick Up Banff Bistro Box Lunch in Galleria of Kinnear Centre, enjoy during opening sessions in room 103 or 303

- **12:00PM – 1:15PM**
  - **From CE's to OTC, Solutions from IHS & CHIPS**
    - Speaker: IHS Leadership
    - Room: Kinnear Centre 103
    - (1 CE Credit)

- **1:15PM-2:15PM**
  - **Masking Demystified**
    - Speakers: Ted Venema, PhD
    - Room: Kinnear Centre 103
    - (1 CE Credit)

- **3:45PM – 5:00PM**
  - Welcome Reception
    - Room: Kinnear Centre 105

### Tuesday 4/10/18

**Registration Hours:** 7:00AM – 4:30PM
1st Floor, Kinnear Centre, Galleria

- **7:30AM-9:00AM**
  - Breakfast & Opening Keynote:
    - "New Look at Sales"
    - Speaker: C.W. Miller
    - Room: Kinnear Centre 101/103/105
    - (1 CE Credit)

- **9:15AM-10:15AM**
  - **Oh, The Distortion!**
    - Speaker: Antonio Calderon, MD, BC-IHS
    - Room: Kinnear Centre 103
    - (1 CE Credit)

- **10:45AM-11:45AM**
  - **Noise-Induced Hearing Loss**
    - Speaker: Ted Venema, PhD
    - Room: Kinnear Centre 101/103/105
    - (1 CE Credit)

### Wednesday 4/11/18

**Registration Hours:** 8:00AM – 12:00PM
1st Floor, Kinnear Centre, Galleria

- **8:00AM-9:30AM**
  - Breakfast & Keynote:
    - "Dealing with Difficult People"
    - Speaker: C.W. Miller
    - Room: Kinnear Centre 101/103/105
    - (1 CE Credit)

- **9:15AM-10:15AM**
  - **New Advancements in Fitting Technology**
    - Speaker: Chris Stokes-Rees
    - Room: Kinnear Centre 101/103/105
    - (1.5 CE Credits)

- **3:30PM-4:30PM**
  - Expo & Silent Auction
    - Room: Kinnear Centre 201/203/205, 2nd Floor
    - 4:30PM Exhibitor Draws (1 CE Credit)

### Notes
- Symposium takes place in Kinnear Centre for Creativity & Innovation (KC) building
- Pre-Conference Workshop takes place in Professional Development Centre (PDC) building
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**3 CE Credits; 7 CE Credits with Optional Pre-Con Workshop**

**3 CE Credits / 4 CE Credits with CHAPA Session**